

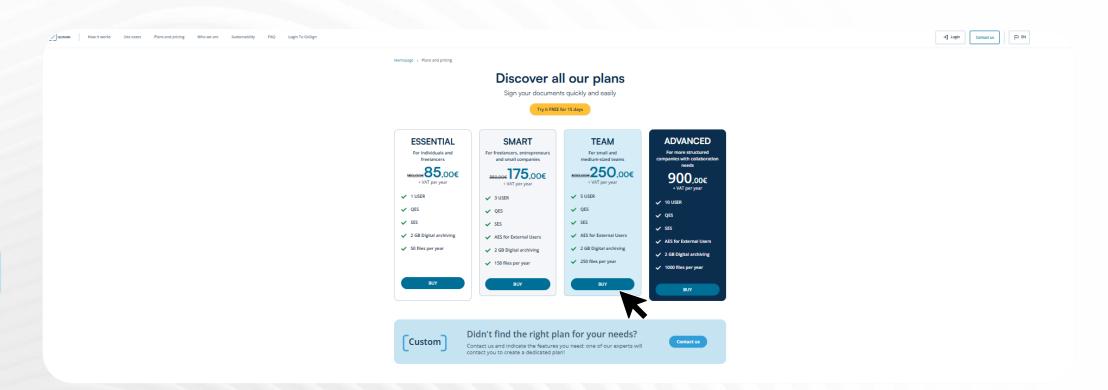
## WELCOME TO LET'S GOSIGN!

In this Guide you will find the guidelines to follow to activate the LGS Service and start your signing experience right away.



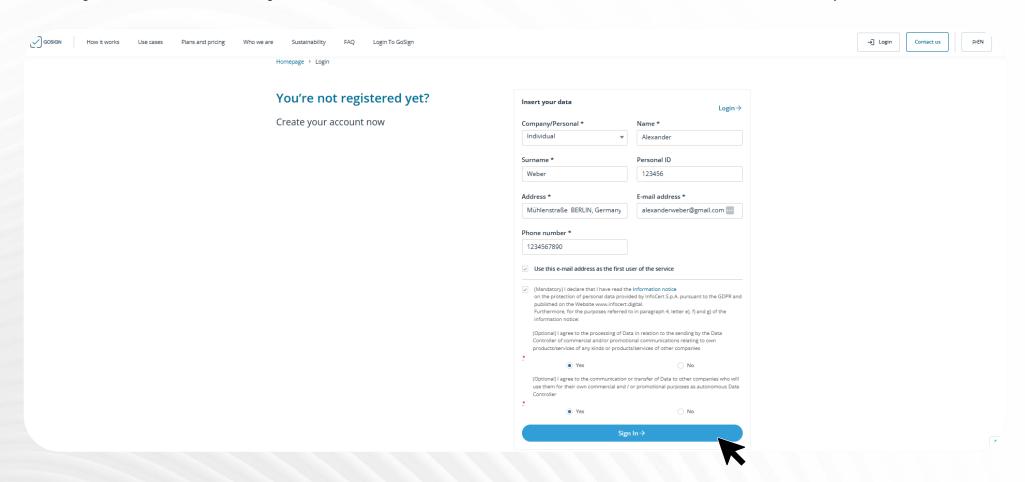


On the **PLANS AND PRICES** page, choose the plan that best suits your needs and click on **BUY**.

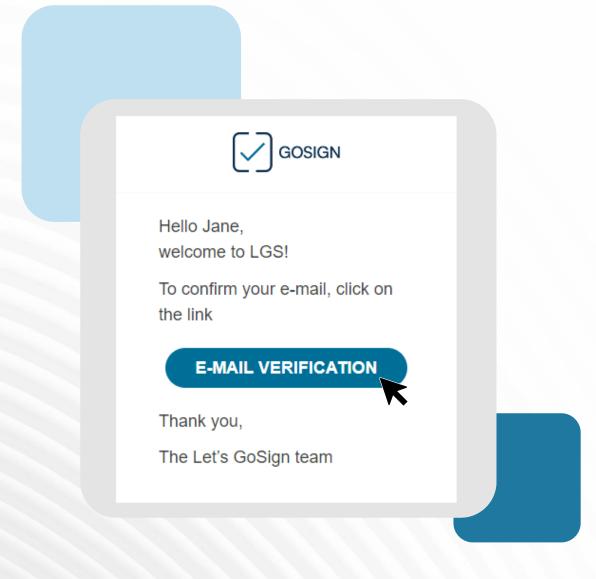




If you do not already have an account, click on SIGN IN and enter the requested data.



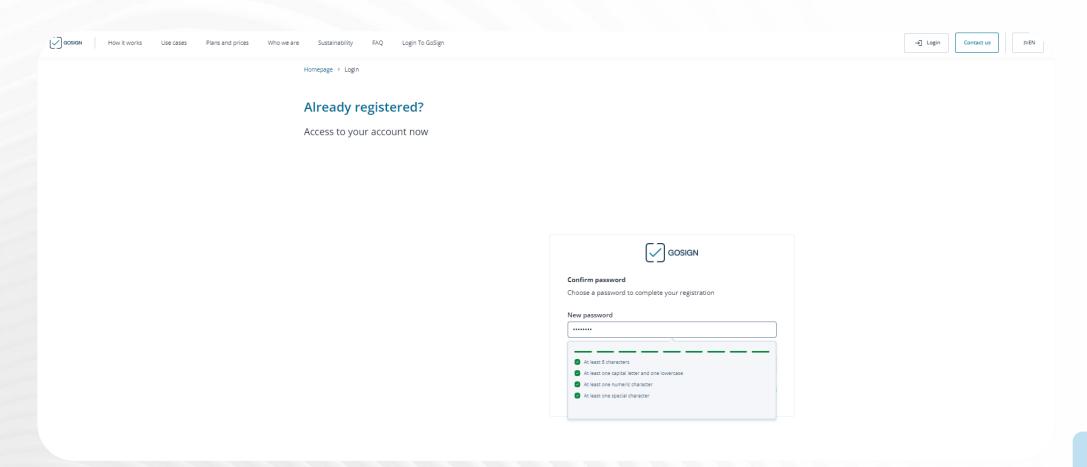




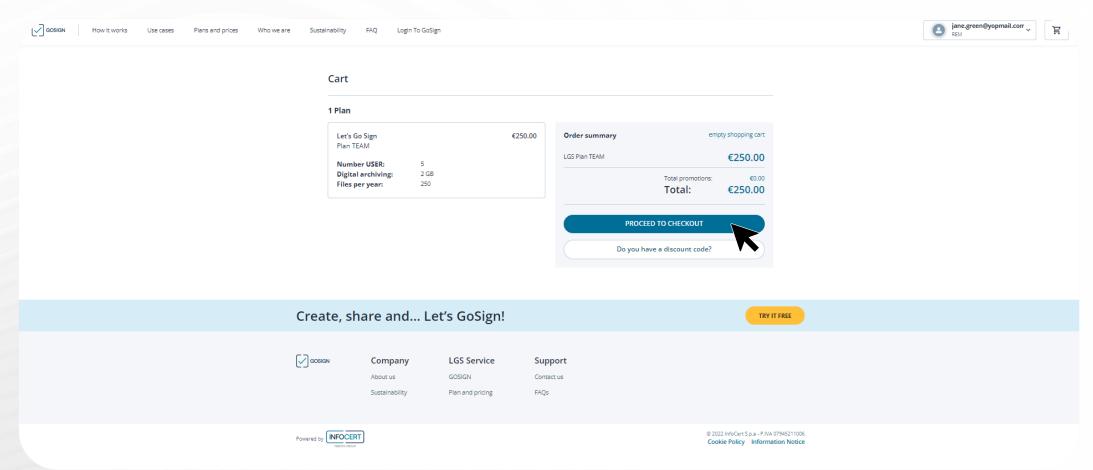
If you click on **SIGN IN**, we will send you an e-mail to confirm the activation of the e-mail you entered during registration.



Click on **E-MAIL VERIFICATION**, enter your new password and confirm, so as to be able, subsequently, to access the Reserved Area of letsgosign.com

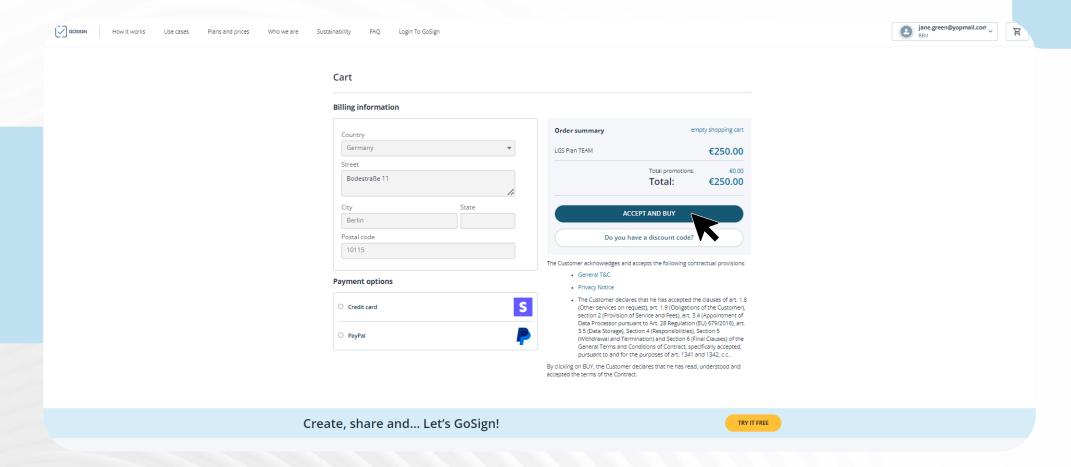






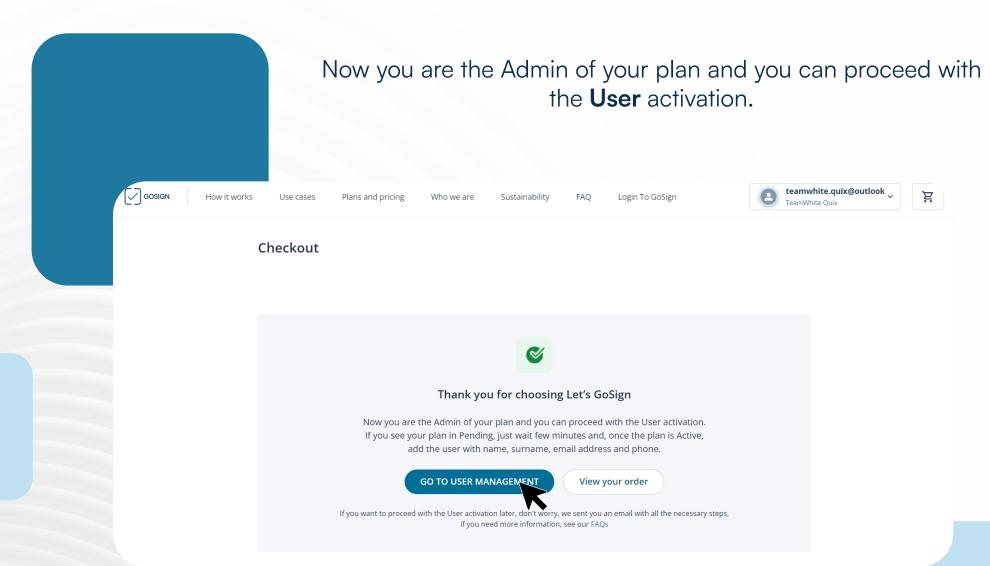
Place the Plan you wish to purchase in the shopping cart and proceed with the purchase. Remember that you can purchase by **credit card or PayPal**, or use a discount voucher, if you have one.





<u>PLEASE NOTE</u>: in the information summary, check that your data are correct and make any changes that might be necessary in the **PROFILE** section of your Reserved Area.







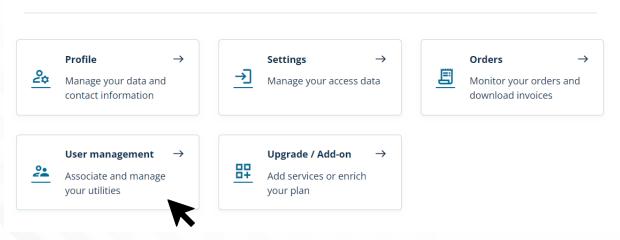
- Make sure you are logged in to the site and go to your Reserved Area.
- Select USER MANAGEMENT and check to ensure that the plan is ACTIVE.

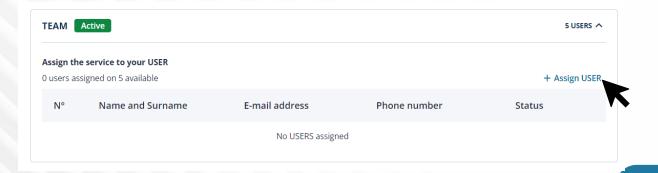
**PLEASE NOTE:** the Service can take from **5 minutes to 24 hours** to become **ACTIVE**; if after 24 hours it is still **PENDING**, contact us by filling in the form on the **CONTACT US** page.

 To add each USER, click on ASSIGN USER and enter the data requested.

#### Welcome to Let's GoSign

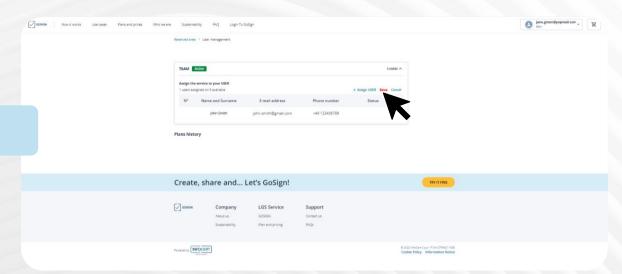
lgsservice@yopmail.com

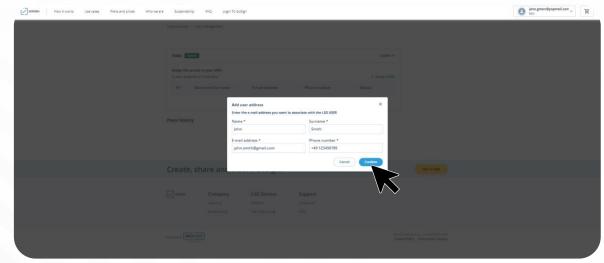






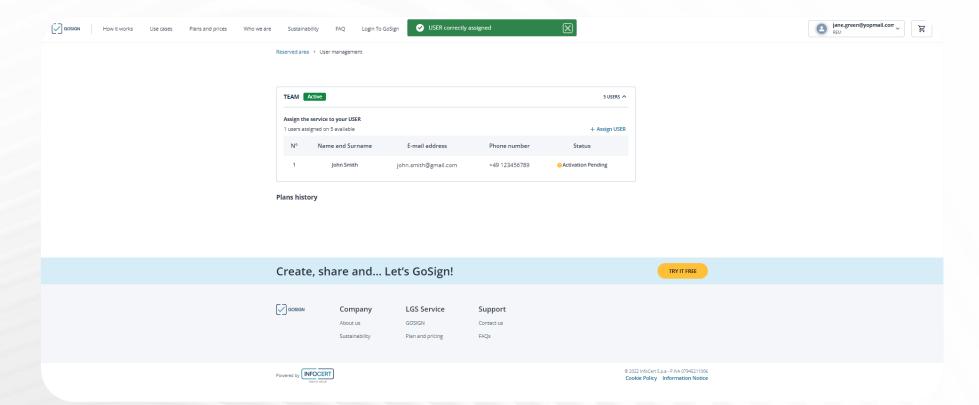
# Click on **CONFIRM** and **SAVE** to complete the assignment.





PLEASE NOTE: ensure that your data are correct, especially user's e-mail. Once entered, the e-mail will be associated with the LGS Credentials and no other USERS can be associated with it.



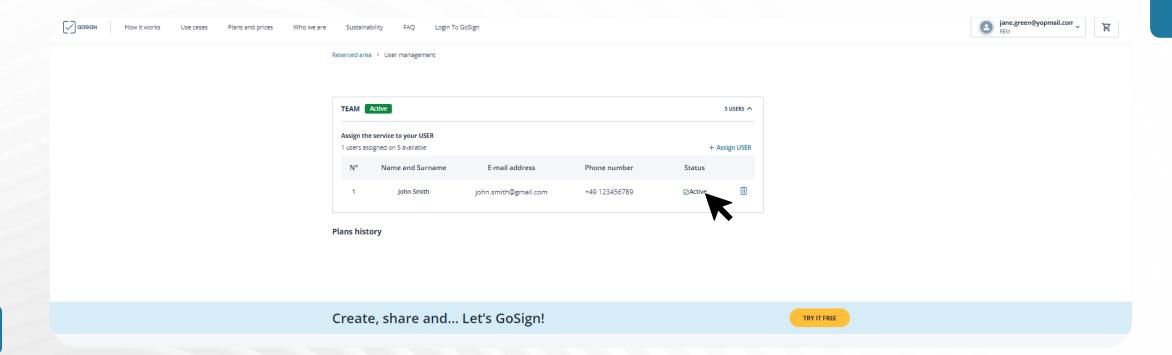


From this moment on, the **USER** to whom you have assigned the Service will receive by e-mail all the information needed to carry out the activation and signing steps on **GoSign**.

Remember that association can take from **5 minutes to 24 hours** to become **ACTIVE**; if after 24 hours your USER has still not received an e-mail, first check the **SPAM** folder. If no e-mail has been sent by Let's GoSign, contact us by filling in the form on the **CONTACT US** page.

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To delete a USER from the slots at your disposal, simply click on the icon next to your USER and proceed with the deletion. Please be advised that you can change a USER every 3 months. After confirming the deletion, you can enter the new USER you wish to associate with the LGS Service.



## MYLGS GETTING STARTED GUIDE

If you have been assigned an LGS Licence, follow the steps below to activate your Certified Identity and sign on GoSign. Keep in mind that you need a valid e-passport and a smartphone with biometric authentication to use the LGS Service.





Hello John Smith , welcome to LGS!

You received an **LGS Licence** and can now start exploring the full potential of our digital signature service.

#### 1. Download MyLGS

Click on the button below and download the **MyLGS** app to your smartphone.





Open the e-mail you have received from Let's GoSign on your smartphone or PC. In this message you will find the steps to follow in the three separate stages.

Click on the button below and download the **MyLGS** app to your smartphone.





#### 2. Get Your LGS Licence

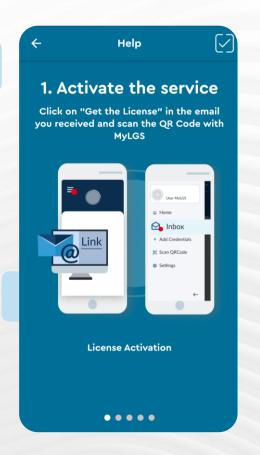
Click on the button to scan qrcode and get the licence.

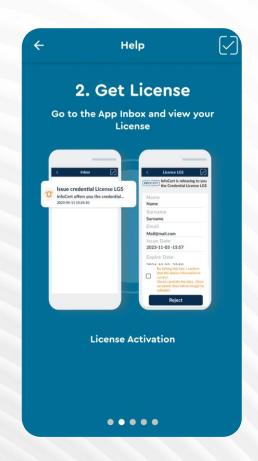
Get your LGS Licence

Click on the first icon and download the MyLGS app compatible with the operating system of your smartphone.



After downloading it, open the app and scroll through the brief introductory Carousel.













Login with Password

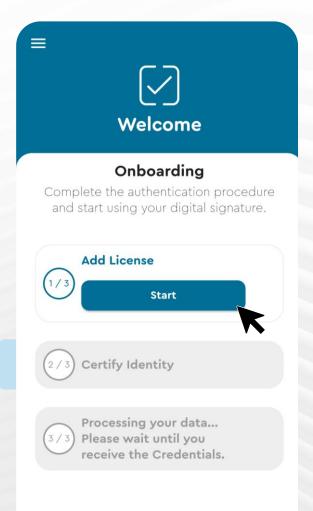
**Login with Biometrics** 

Click on **START**, choose your authentication method for logging in to the app (biometrics or password) and agree to receiving notifications from MyLGS.

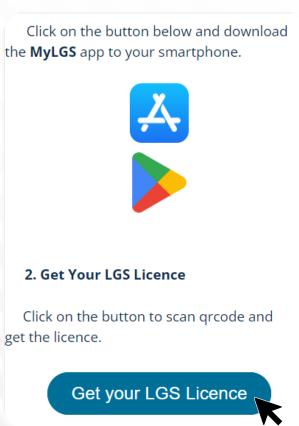
Remember to save and keep your
RESTORE PASSPHRASE: you may need
it later if you want to move the app from
one device to another



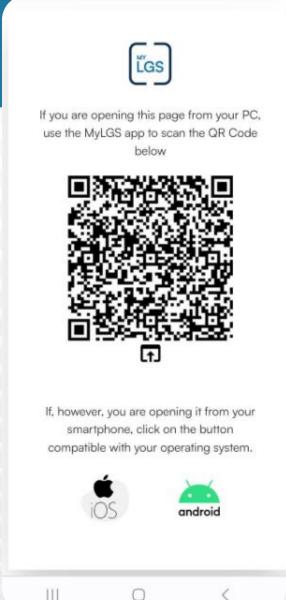




When the welcome message appears on the Home page of the app, consult the e-mail we sent you and carry out the second step by clicking on the **GET LICENCE** button. And click "START" to scan the Qr code.







You will be taken to a page with **two options**:

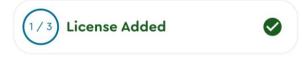
- if you have opened the e-mail on your PC, open MyLGS and click on START to scan the QRCode on the page.
- if, on the other hand, you have opened the email on your smartphone, click on one of the two icons shown on the page (iOS or Android) depending on your operating system.



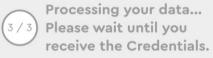


#### Onboarding

Complete the authentication procedure and start using your digital signature.

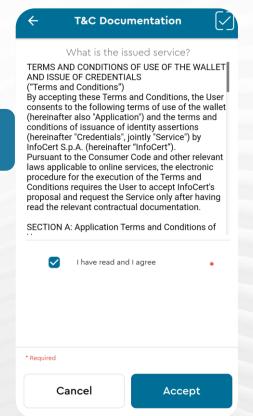


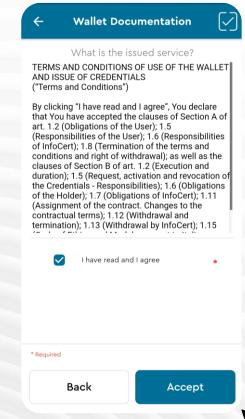


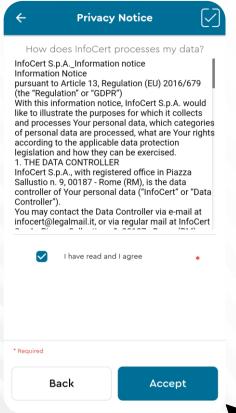


After you have scanned the QR code your licence will automatically be added to the app. Then proceed with the step 2.









- View and accept the T&C documentation
- View and accept the Wallet documentation
- View and accept the Privacy Notice



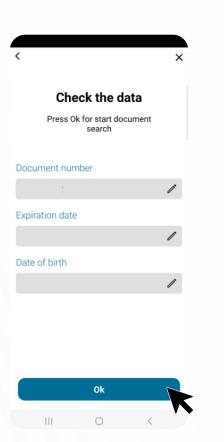
Take a legible photo of your document



If you can't detect the MRZ insert data manually

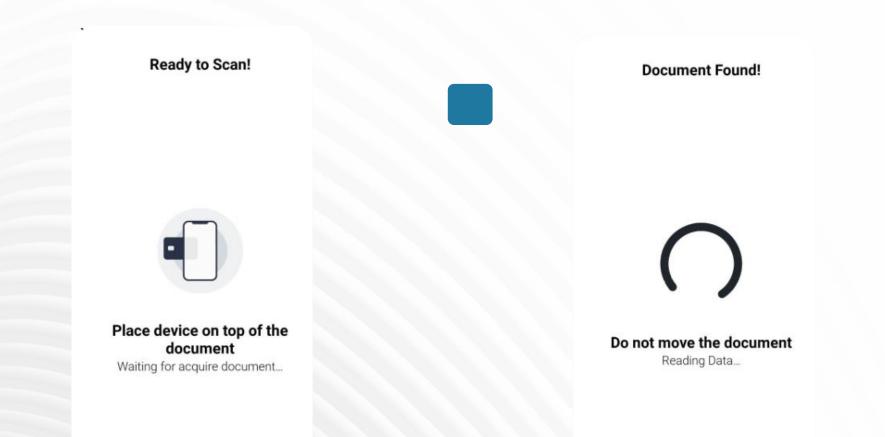


Ensure that all the data it contains are correct, then click on **OK** 





Place your smartphone on the electronic document until it is detected by the App and wait until it has finished scanning it

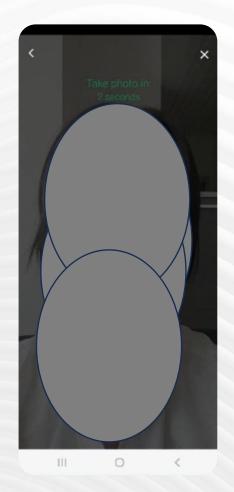


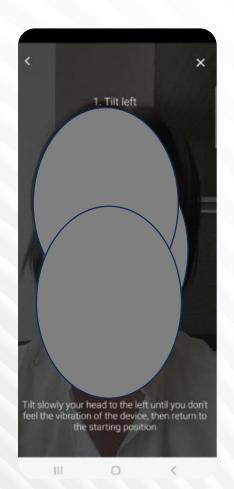


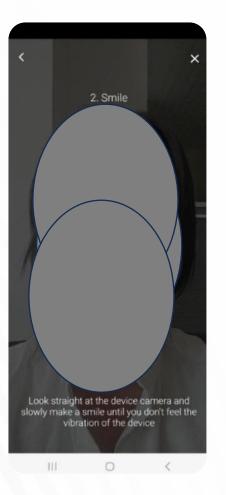
Follow the instructions provided by MyLGS:

you will have to take **3 photos** of your face (one face on, one of the left/right side and one smiling) and confirm that you are satisfied with the photos. If you are not, keep taking photos until you are satisfied with your SELFIES.

Then click on **OK**.

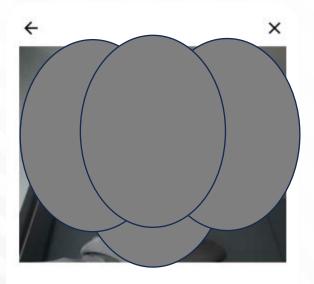








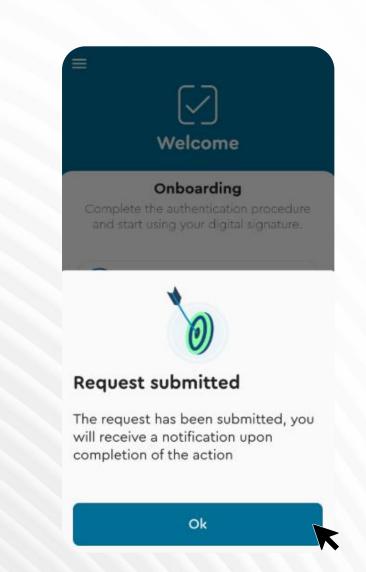
If the photo did not come out well, you can take another one.



# The photo must be clear The photo must be clear and not contain multiple faces or paintings that portray faces Photo is visible

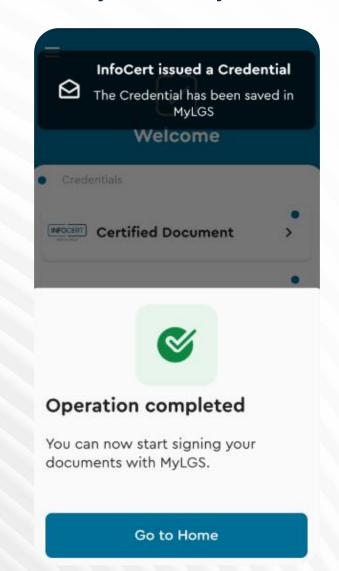


From this moment on, InfoCert will verify your information and identity.



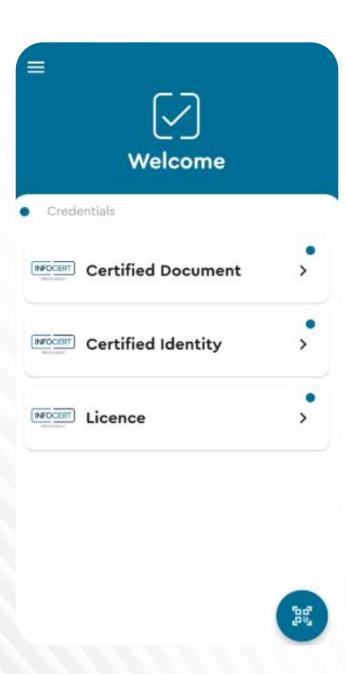


#### Your CREDENTIALS and your Identity have been verified correctly





At this stage, a total of **3 CREDENTIALS** will appear on the MyLGS Home page, and from now on you can log in and sign your digital documents on **GoSign**.





## SIGNING PROCESS GUIDE

Once the identification process has been completed, you can start signing your digital documents in a qualified manner! Follow all the steps provided to access and apply your Qualified or Simple Electronic Signature on GoSign using the MyLGS app.





## To login to **GoSign**, you can either:

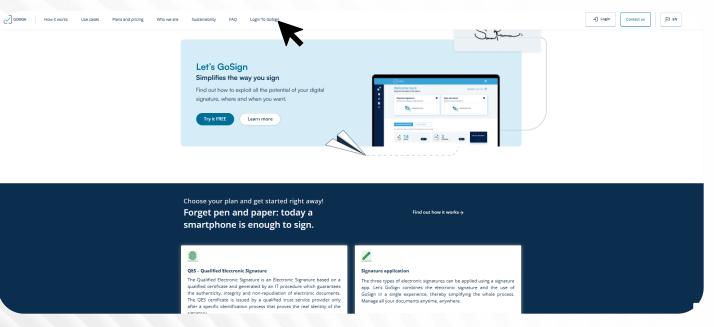
#### 4. Use GoSign

 To sign in, click on the button or log in directly from the menu on the website.

### Login to GoSign

- A QRCode will be generated by the system. Use the MyLGS app to scan it.
- Load your documents and add your signatures.

- Open the welcome e-mail with the instructions we sent you at the beginning and click on the button Sign in to GoSign
- Go to letsgosign.com and click on LOGIN TO GOSIGN on the Menu



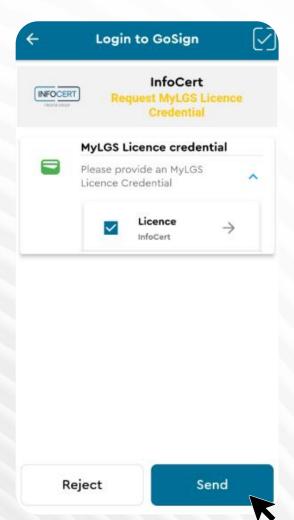


If you click on one of the two links above, you will be redirected to the GoSign Web login page with a QRCode, for Let's GoSign USERS only.

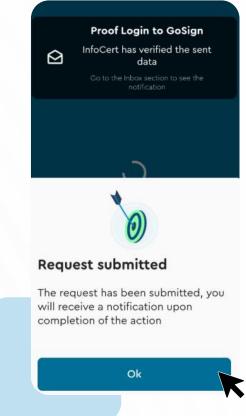




**TINEXTA GROUP** Welcome Certified Document **Certified Identity** Licence V Scan QR Code + Add Credentials Open the MyLGS app, click on the QRCode icon on the bottom right and select Scan QRCode



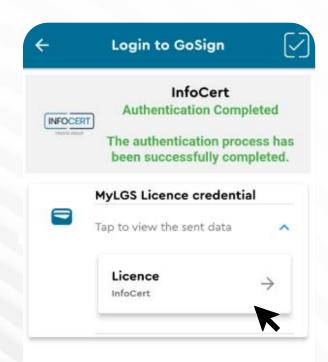
Using the App, **scan the QRCode** on the page displayed on your PC. Check your data and click on **Send** to submit your request to log in to GoSign.

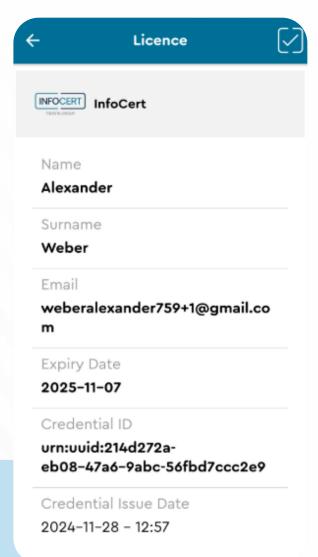




#### Go to your **Inbox** section and you will find your credential

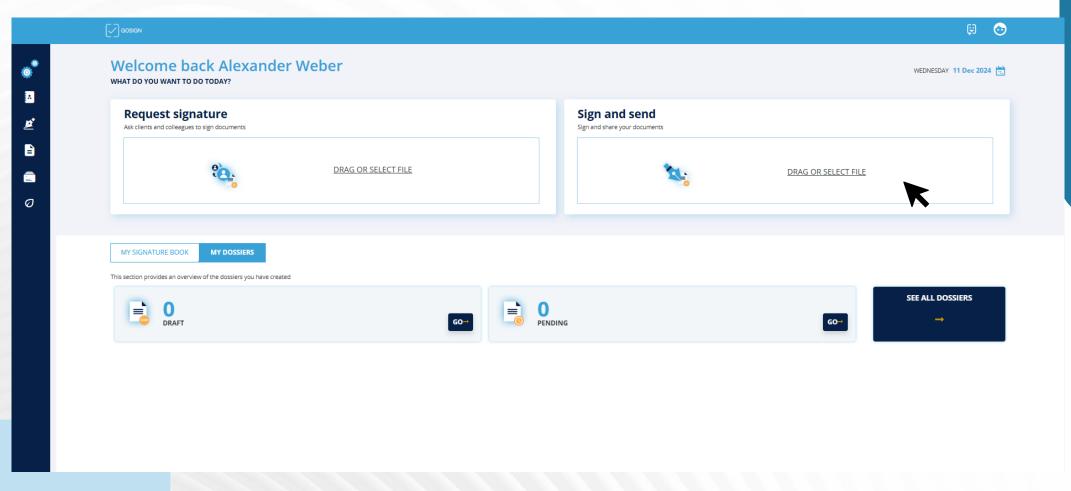






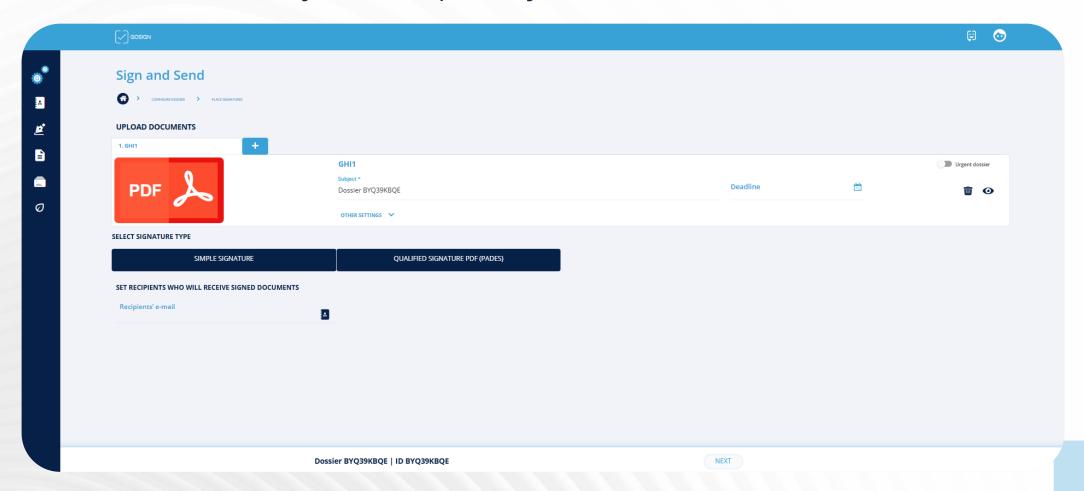


If everything has been verified correctly, the system will automatically log you into **GoSign**.



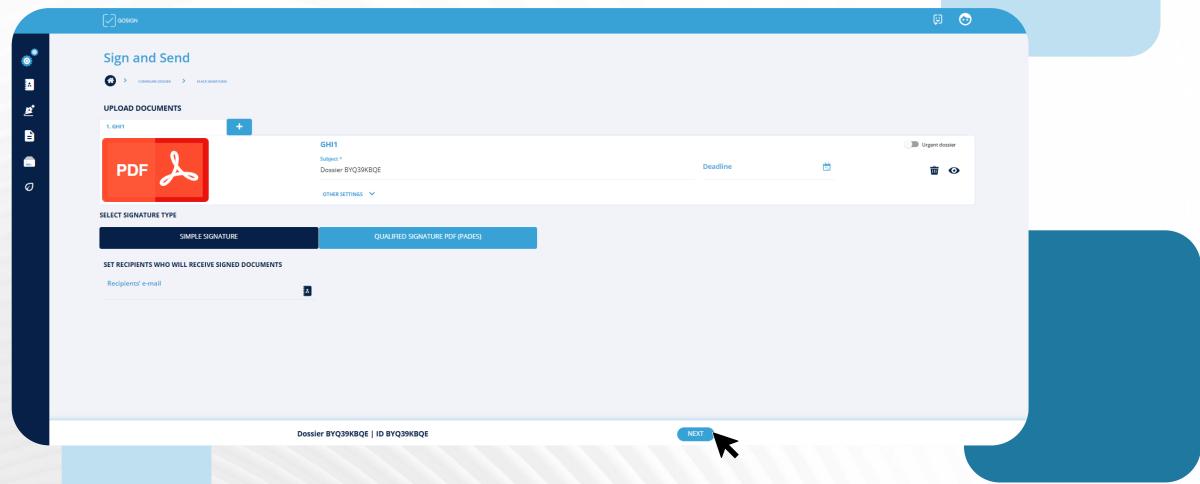


# From now on, you can upload your documents

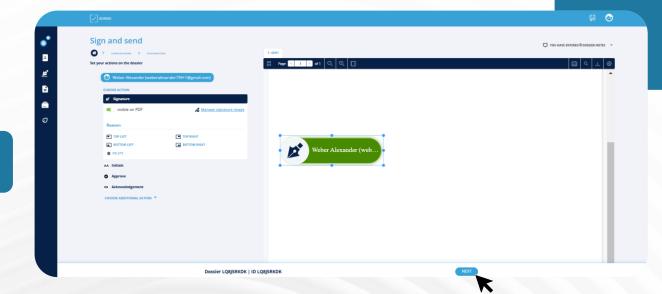




Select the type of signature you wish to apply, (i.e. SIMPLE ELECTRONIC SIGNATURE or QUALIFIED ELECTRONIC SIGNATURE) and click on **NEXT**.







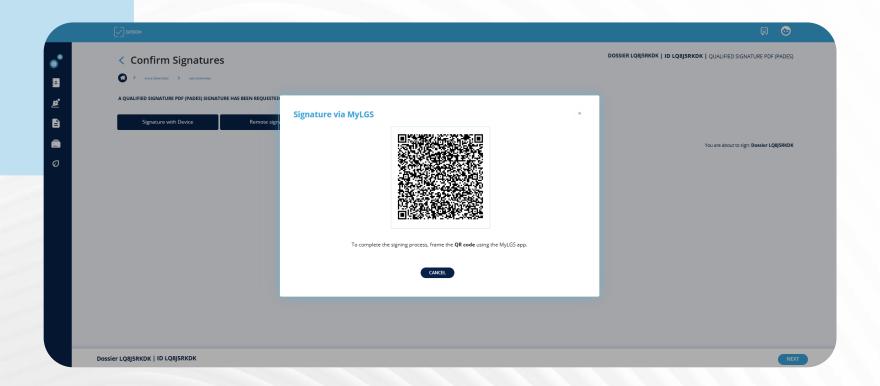
Apply one or more signatures as you require and edit the settings in the left-hand menu to suit your needs. Once you have finished, click on **NEXT**.

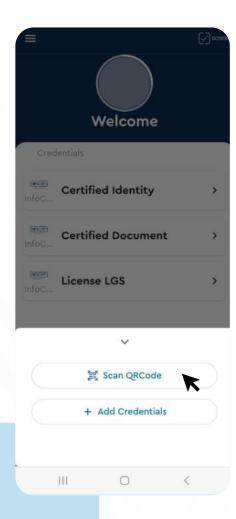
Select **SIGNING WITH MYLGS** and click on **NEXT**.





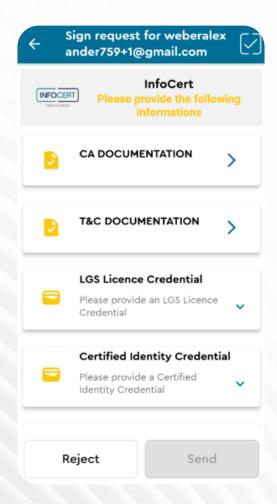
When the **QRCode** appears, open the **MyLGS** app, click on the icon on the bottom right and select **Scan QRCode** 



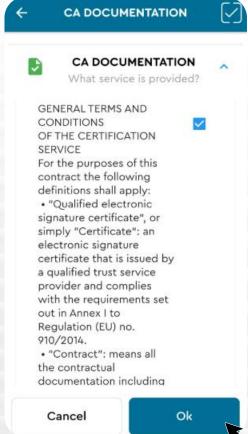




### Accept all the documentation







**T&C DOCUMENTATION** What service is provided? GENERAL TERMS AND CONDITIONS OF THE CERTIFICATION SERVICE By clicking "I have read and I agree", Pursuant to Articles 1341 and 1342 of the Italian Civil Code, the undersigned also declares to specifically approve the provisions of the General Terms and Conditions of the Certification Services set out below: Art. 3 (Responsibilities of the Holder); Art. 4.1 (Modifications to the Services); Art. 9.3 (Compliant and dispute resolution procedures); Ok Cancel

**T&C DOCUMENTATION** 

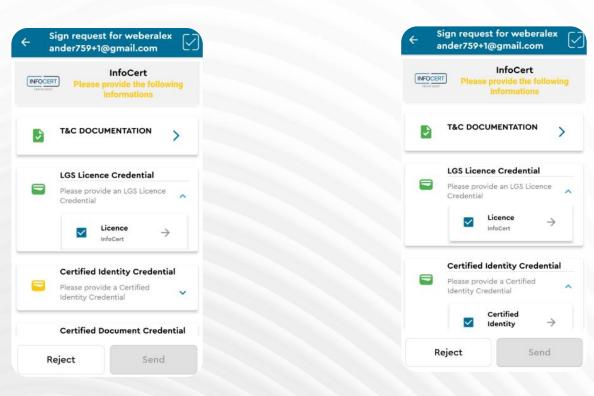
Accept the T&C documentation and click on **OK** 

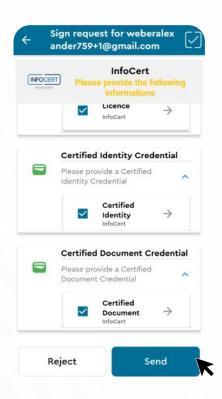




## Select the LGS License Credential, the Certified Identity Credential and the Certified Document Credential.

#### Then click on **SEND**

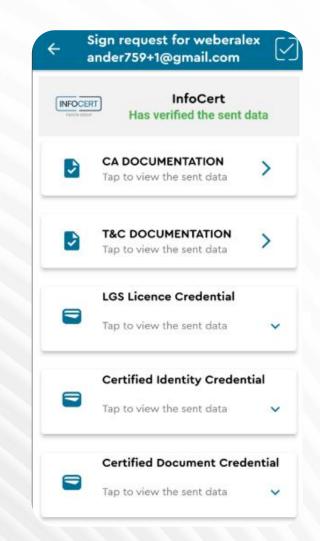




Confirm the operation through biometric verification

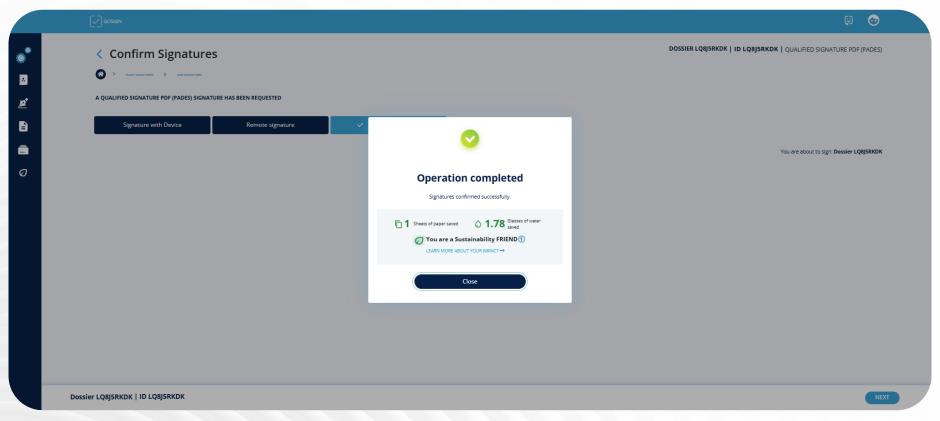


## Wait until all data entered have been correctly verified by InfoCert





Wait until the message OPERATION COMPLETED is displayed on GoSign.



From this moment on, your documents will be correctly signed and you will be able to view or download them directly from the **GoSign** Dashboard.



# CREATE, SHARE AND... LET'S GOSIGN!